

# Hayes Potter

Systems Administrator

Nerdy problem solver

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📍 Washington, DC

## WORK EXPERIENCE

### Systems Administrator Rivers Agency

04/2014 - Present

Software Development Agency

#### Responsibilities

- Play a significant role in development and operations, create continuous integration roadmap and implementing new processes for a growing distributed cloud architecture in AWS
- Develop monitoring systems and failsafes for common failure scenarios - 24/7 on call for outages
- Monitor and analyze application metrics for performance and reliability
- Administer AWS services: CloudFormation, CloudWatch, EC2, Elastic Beanstalk, IAM, VPC, Route53, CloudFront, Elasticache, Simple Email Service
- Develop production deployment policies and facilitate application deployments
- Version control: Bitbucket
- Docker, Vagrant
- Automation and scripting: Bash, Ansible
- Manage day to day in house IT operations with desktop support and office infrastructure
- Employee hardware provisioning

### Front End Developer Supabenja Digital

2014

Website Development Agency

### Front End Developer Made by Notion

2010 - 2014

App Development Agency

## SKILLS

Amazon Web Services

RHEL / Linux

MacOS

Wordpress

Magento

Docker

Ansible

## CERTIFICATES

Red Hat Certified Systems Administrator (2017 - Present)